



The Ministry of Greeter

A Holy Trinity Parish Ministry of Hospitality

"I was. . . a stranger and you welcomed me."

- Jesus

Qualities of a Greeter:

- Attentive
- Friendly
- Courteous
- Punctual
- Eager to help
- Warm-hearted

Duties of a Greeter:

- Pray for the guidance of the Holy Spirit as you extend the gift of hospitality.
- Wear your name badge (located in sacristy).
- Arrive at your assigned location at least 15 - 20 minutes before Mass begins.
- Smile, offer a welcoming message such as, "Good morning and welcome!"
- Be friendly to all age groups! Be the first sign of Christ to all who enter our doors.
- Welcome young and old alike with *natural* enthusiasm!
- Be alert to newcomers (offer direction or guidance if needed).
- Return to your seat at the beginning of Mass (just prior to the opening hymn, when the ministers are ready to begin the entrance procession).
- Find a substitute if you cannot attend your scheduled Mass.

Welcome one another, then, as Christ welcomed you, for the glory of God.

- Romans 15:7

A quick reference of simple Do's and Don'ts for Greeters:

DO's

- Smile and make eye contact.
- Reach out to others rather than waiting until they come to you, extending the warmth of hospitality.
- Welcome everyone you can, not just those you already know, especially children, teens and young adults as well as adults.
- Be as attentive as you can to people's varying moods and dispositions.
- Be outgoing with newcomers, welcome them and introduce yourself. "Have I met you before? My name is _____, and yours?"
- Try to remember newcomers' faces and, if possible, names. When you see them again, introduce them to parish staff or parish regulars to help them get acquainted.
- Be an active, participating member of the assembly during the liturgy; one who sings, prays, and listens.
- Gently offer assistance (with the help of ushers if necessary) to anyone who appears to need it – elderly persons, any adult with small children, or persons with disabilities.
- Be a model of hospitality for others in the parish.

DON'Ts

- Spend more time than necessary with each person, especially friends.
- Ignore strangers or those you may find particularly challenging to love.
- Pass judgment on those who come through the Church doors.
- Force kindness upon anyone.
- Engage in idle chit-chat that could be interpreted as gossip.
- Be overly aggressive, authoritative or pre-occupied.